



Kursutvärdering för YPG10F, Att hantera konflikter i arbetslivet, 7.5 hp

Kursansvarig: Lázaro Moreno Herrera
Antal examinerade: 52
Antal godkända: 52
Svarsfrekvens kursvärdering: 26
Beskrivning av ev. förändringar sedan förra kurstillfället: No relevant changes!
Kursens styrkor enligt studenterna (sammanfattning baserat på kvantitativa resultat samt fritextsvar): Students consider that the course helped developing useful knowledge and readiness to deal with practices in relation to conflict resolution in organization. Likewise, most of the students considered that they reached the learning outcomes as expected.
Kursens svagheter enligt studenterna (sammanfattning baserat på kvantitativa resultat samt fritextsvar): No mayor limitations indicated but some of the students indicated preference for having more guidance in the questions that indicated in some parts of the course. Likewise some student, particularly those no used to distance education, missed more direct contact with the teacher.
Lärarnas analys av kursens genomförande: The course developed as planned and following the indications in the studiehandledning with no relevant deviations. Communication worked as expected and likewise the learning platform Athena became a reliable and useful tool.
Slutsatser samt förslag till förändringar: The response frequency in the evaluation does not allow valid overall conclusions, still we find useful the responses we received. Is highly encouraging that the students who



answered the evaluation indicated satisfaction to a high degree in relation to the course value for their work life and show satisfaction with the overall organization of the course.